

## Adobe Flash Update Instructions

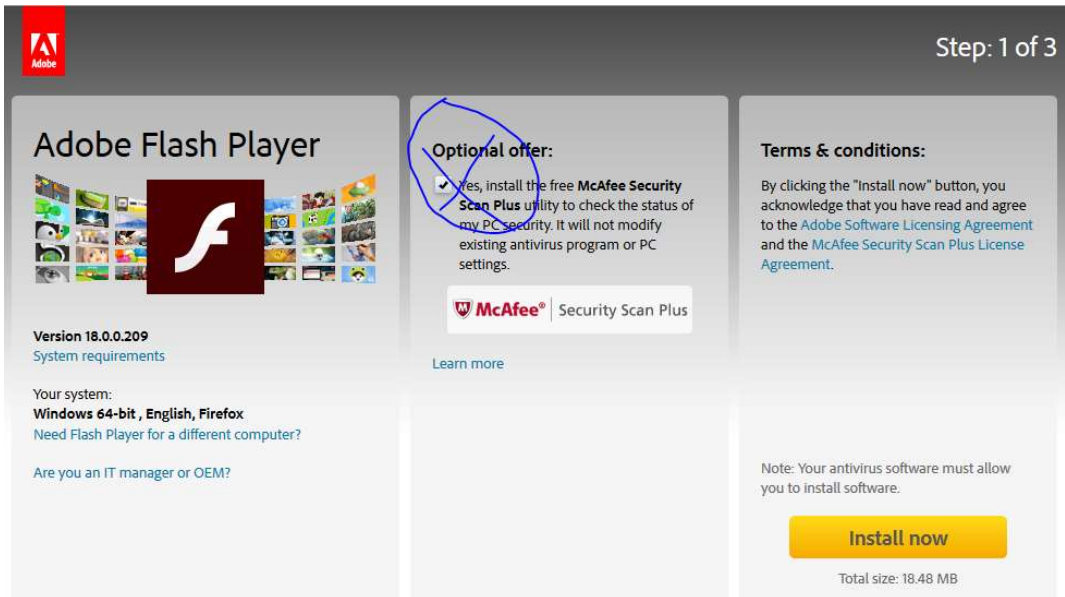
7/18/15

You may see an error on your computer screen like this:

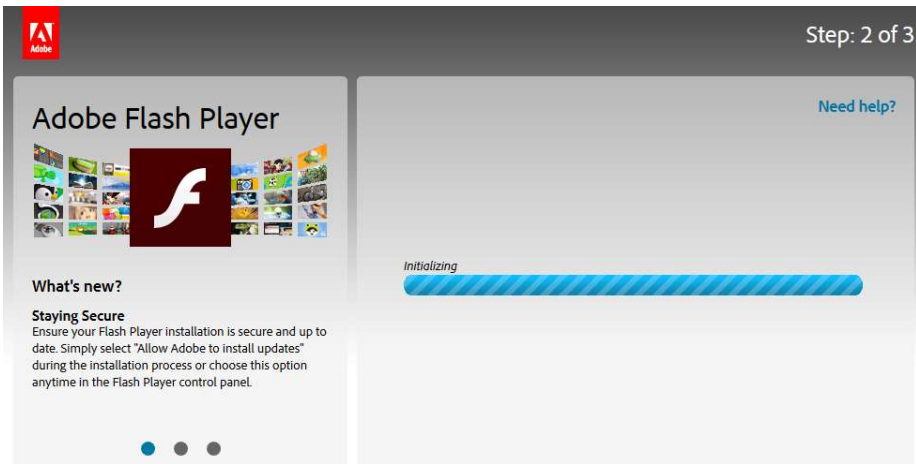


To correct this, please follow these steps anytime you need to update Adobe Flash player (either for our music or for other websites you may use that are effected).

1. Visit: <https://get.adobe.com/flashplayer/>

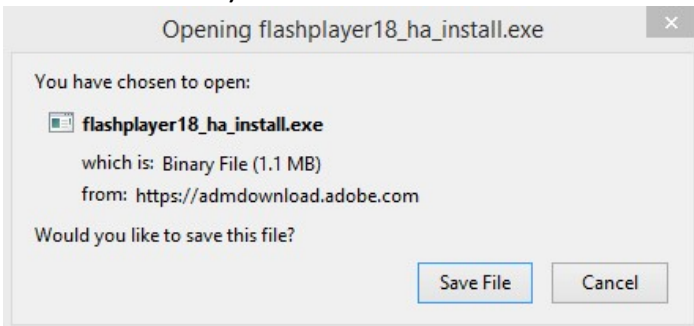


2. Uncheck the “Yes, install the free McAfee...” box – it will just slow down the update process and put software you really don’t need on your computer.
3. Click the “Install now” button in the lower right.
  - a. You should receive a download progress screen...



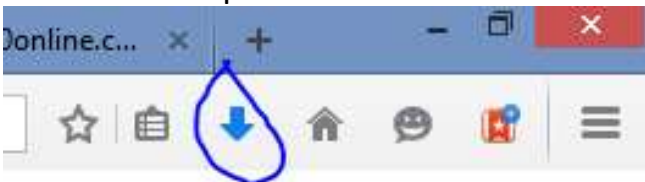
b.

4. Click the “Save File” button (on Internet Explorer, the save button will appear at the bottom of the screen).



a.

5. In Firefox, you can click the blue arrow in the upper right corner of the screen (in Internet Explorer, there will be an “Open” button at the bottom of the window) once the download is complete.



a.

- b. Choose the “flashplayer...exe” file from the downloaded files.

6. Choose an updating preference from the option pop-up window (we recommended the “notify” option as this will not slow your computer down by installing at a time when you’re trying to use the computer/internet).



a.

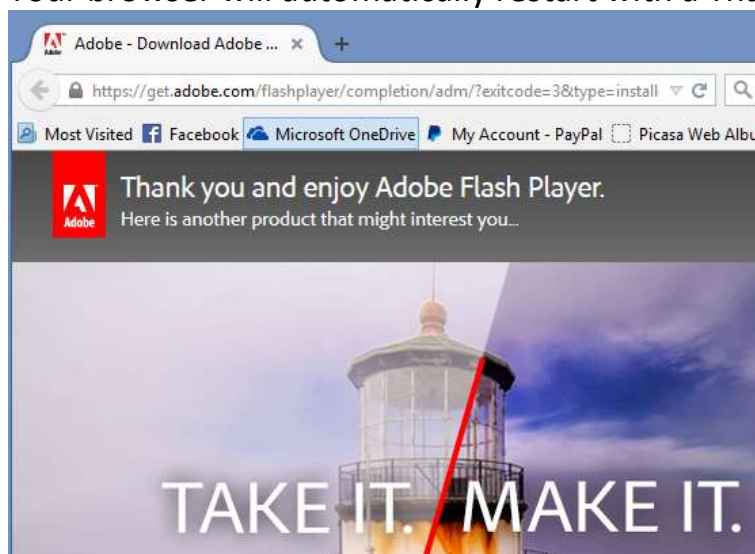
- b. Then click “Next” in the lower right.
- c. The progress window appears (speed will depend on your internet connection and computer model)



- i.
- d. The completion window appears – Click the “Finish” button in the lower right.



- i.
- e. Finally, close and restart your browser (firefox, chrome, internet explorer)
  - i. Your browser will automatically restart with a Thank You screen.



ii.